

ON DUTY



FROM THE DESK OF...*John McCormick*

Hi Everyone

It seems like overnight that winter arrived and our operation is now uniformed to suit the new conditions. For us, rain, hail or shine, the entire operational fleet rolls out the drive straight after briefing—365 days of the year.

Our Patrol and Guard divisions are all well aware of what we require of them in order to extract the very best attention for our clients. Accordingly, the team is both receptive and full of enthusiasm to show exactly what we are made of. Simply stated, a support team you can rely upon.

Today, Arrow Security employs 37 experienced Officers, and as we move forward with this strong contingency, I truly believe that through the opportunity and trust extended to us by yourselves, we are now in the fortunate position to make a difference in West Auckland. A chance to support the community in general, and work towards providing a safer environment for us all.



The support we have received to date is both massive and appreciated with the upmost respect.

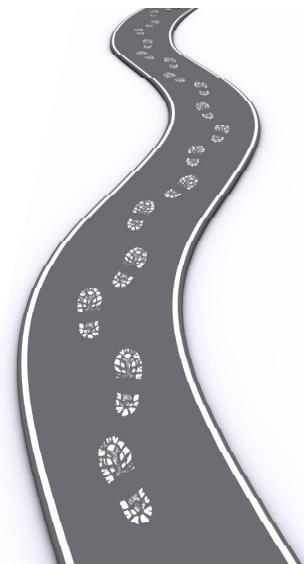
Yours sincerely,
John

“WOULDN’T WANT TO BE IN HIS SHOES”

Patrols get a call from a resident regarding their concern at a local school which we respond upon, a couple of minutes later the first Arrow Unit is on site and identifying a shed broken into and fresh white paint thrown all around the general area.

A closer look reveals the offender has stood in his own mess and is leaving a small trail leading away from the school and ending up in a local property close by!

The beer cans both at the school and at the house also supported our patrols’ conclusion and when Police are introduced and arrive the ‘pickled’ youth was quickly taken off to the station for processing and, hopefully, some form of reparation.



QUOTE OF THE MONTH

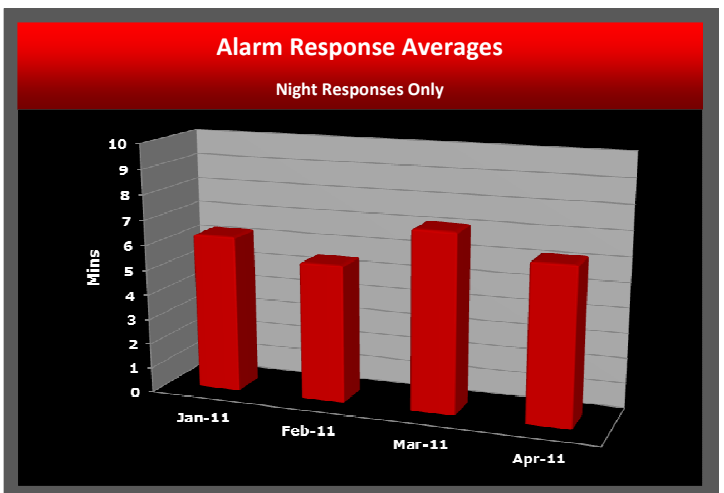
“Strangers are just friends waiting to happen”

Our contact info

Phone 416 4586
 Fax 416 4593
 info@arrowsecurity.co.nz
 2 Trig Rd, West Harbour
 PO Box 84 190, Westgate
 www.arrowsecurity.co.nz

Our general info

Members of NZSA
 (New Zealand Security Assoc.)
 Justice Department
 Licence #700082
 ACC WSMP Accredited
 (H&S)



For information about our services please call: **09 416 4586** (24hrs)

OFFICER OF THE MONTH

At our monthly Company Meetings, we award the Officer of the Month. This award recognises those who “walk the extra mile”.

We are pleased to announce this months winner:



Mr John Winsloe

Senior Patrol
Supervisor

Married with five children, John resides in West Auckland and has a wide and varied working history that includes: Baker, Serving in the NZ Army in Timor, Chubb Security Patrolman, Prison Officer, and for Arrow: Guard, Patrol, Senior Patrol and now Senior Patrol Supervisor.

John has been with Arrow for five years and is completely dedicated to ensuring our customers are cared for at the highest level.

During the hours of darkness, John is in total charge and responsible for our operation and whilst John is on duty I can guarantee his genuine commitment to support you, our customers, at all times.

John M

UPDATE: ON THE MEND

We are pleased to advise that our Patrolman hurt in the line of duty in February, is about to return to work after surgery and a recuperation period. J.T. is looking forward to getting back to normal and we are looking to support his fresh start.

You may recall, this was our second unprovoked attack in seven years by a

gang of pathetic mongrels on one of our people in the early hours of the morning, and we can only hope it will be the last.

Although we operate an exceptionally tight safety technique, it is paramount to us that we are constantly casting a watchful eye across the team and always expect the unexpected.

NEW PREMISES

Due to growth, late last year we moved into our new business premise, located on the corner of Hobsonville and Trig Roads, West Harbour.

We had completely outgrown our previous address and division meetings often found our people swelling out into the hallway.

However, the new venue has an abundance of room for us all to develop and was chosen for reasons including: access to the new motorway network completing later this year, parking and presentation.

A positive side affect is that we are all thoroughly enjoying our new ‘home’ and enjoying a very healthy working environment.

INDUCTION—WHAT THE!?

Our induction procedures are, to say the least, comprehensive. We try to leave no stone unturned when checking the credibility of a new recruit, however a recent applicant came up with a curve ball and tried to get one past us that had us scratching our heads.

Interview process done, five-page application forms complete, we commence the background checking.

One small misdemeanour 25 years prior is disclosed to us, and all other information makes this fella seem ‘clean as a whistle’.

We uncover five undisclosed arrests and have the chap come back in for a chat about how his application is progressing. Unfortunately, when confronted with this new information, he tells us that it is our problem and that there was not enough room on the application forms to put all his criminal history. Yeah right, the door’s that way!



NOW HERE’S A THOUGHT..

If we provide security services to your business, we would be very keen to speak with you about providing services for your home also.

Building upon the service in this manner will result in us providing a discounted costing to the home and, in most cases, greatly improve response times to any alarms on site.

Our dedicated area of operation remains unchanged and is, predominantly, the Pt Chev motorway offramp through to Blockhouse Bay and all points West to Kumeu and Waimauku. Patrolled by our six fully equipped units nightly, we are constantly fine-tuning our operation in order to extract maximum levels of performance and swift reaction to all events.

If you ever have any concerns with your security, please do not hesitate to contact us as we’d be pleased to help.